



YOU ARE NOT ALONE.



## FAQS

### WHO PAYS FOR THESE SERVICES?

There is no charge for services to qualified Medicare and Medicaid beneficiaries. Services to non Medicare and Medicaid beneficiaries are paid for under individual/private Insurance plans.

### CAN WE KEEP OUR OWN DOCTOR?

**YES!** You can keep your own doctor. Tender Heart Home Health has a medical team that will coordinate a care plan with your physician. We are also staffed with a medical team, including physicians who are knowledgeable in hospice care. We remain on-call 24 hours every day of the year.

**1-888-450-0066**

3210 WEST PARK ROW DRIVE, ARLINGTON, TEXAS  
TARRANT COUNTY 817-265-0066 | FAX 817-265-0089

SERVING TARRANT, DALLAS, ELLIS, NAVARRO, DENTON,  
HOOD, PARKER AND JOHNSON COUNTIES



**TENDER HEART**

HOME HEALTH, LLC | HOSPICE CARE, LLC

**TENDER HEART IS COMMITTED TO HELPING YOU. WHETHER YOU NEED HOME HEALTH CARE OR A LOVED ONE HAS BECOME TERMINALLY ILL OR INJURED, TENDER HEART IS HERE TO NOT ONLY HELP YOU, BUT ALSO HELP YOUR FAMILY GET THROUGH THIS HARD TIME.**

What is the difference between Home Health and Hospice Care?

**TENDER HEART HOME HEALTH** is focused on the patient to give care needed in the comfort of their home. Under the direct supervision of their physician, services are provided by carefully selected professionals to assist with patient's medical needs.

**TENDER HEART HOSPICE CARE** is focused on the patient and family. Hospice is about hope and living the rest of your life with comfort and dignity and Tender Heart Hospice does that. Caring for a loved one and managing the demands of your own life can be stressful and challenging. There is no need to do it alone. Tender Heart Hospice Care is here to help balance the physical, emotional and practical aspects of care giving that you and your family need.